



Heartwood wins at the *Financial Services Forum* Innovation Awards, 2019

Heartwood Investment Management ('Heartwood'), the asset management arm of Handelsbanken in the UK, has won the 'Customer Loyalty' award and was highly commended for 'Customer Interaction and User Experience' at *The Financial Services Forum* Innovation Awards, presented on 23 May 2019.

The award recognises innovation within the financial services that deliver tangible benefits to both consumer and provider. On winning, the judges described Heartwood's client reporting as 'engaging, dynamic, and relevant', and remarked that it had 'set a new industry benchmark within asset management'.

Matt Hollier, Head of Investment Product, said: 'We are delighted at our success at this year's Financial Services Forum Innovation Awards. This is the second award we have received for the reporting suite we have developed and is testament to the high quality service we consistently offer our clients'.

Heartwood is a global multi-asset investment manager that offers a range of investment strategies to suit various risk appetites. Its straightforward investment proposition is designed to optimise the expertise of a high calibre, experienced team of professionals to benefit clients with portfolio of all sizes.

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Notes to Editors – Important information

Heartwood Investment Management (Heartwood) is a trading name of Heartwood Wealth Management Ltd which is authorised and regulated by the Financial Conduct Authority (FCA) in the conduct of investment business, and is a wholly owned subsidiary of Handelsbanken plc.

Heartwood Investment Management (HIM) provides investment management services for individuals, financial advisers and charities. Heartwood currently has over £3.6 billion of assets under management and administration as at 31 March 2019. Nothing in this press release constitutes advice to undertake a transaction and professional advice should be taken before investing. **Past performance should not be seen as a reliable indicator of future results. The value of investments may fall as well as rise.**